

## Payment and other Important Details

All technical equipment is provided but some items need to be brought by participants (see 'Caving Kit list').

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We operate our activity programme on an inclusive basis and can tailor activities to suit all ages, sizes, and experiences. Most medical conditions can be accommodated but you must inform your instructor prior to the activity (preferably when booking).

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As a bunkhouse with limited storage space, we may have to ask you to provide outer garments if your group has numerous smaller or larger persons.

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Ideally (although not for short notice trips), 25% of full cost is required to confirm an outdoor activity booking, with the balance due 3 weeks before the activity takes place.

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In the unlikely event that the weather conditions are too extreme for the activity to take place, we will make every effort to offer an alternative or issue a credit note for the amount paid.

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**Your safety is paramount.** We reserve the right to remove individuals from any activity at any time due to inappropriate behaviour, including the suspicion of participants being under the influence of alcohol or drugs.

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We are fully insured by Perkins Slade. This means we carry out activities within the remit of our qualifications and abide by the client: instructor ratios set by the National Governing Bodies.

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Participating in outdoor activities entails some risk and, while risks are minimised, accidents and injury may occur. In the unlikely event of an accident, neither Hardraw Old School

Bunkhouse, nor individual instructional staff, will be liable for any direct or indirect damage or injury arising from, or in connection with, the activities (except if caused by staff negligence).